

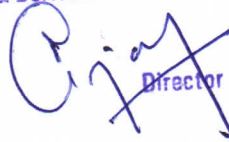


**TRADEWINDS**  
*trade with vision*

**Detailed investor grievance redressal process:**

- The Investor Grievance redressal process being followed is as follows : “Where the Client has any grievances, he should promptly notify the same to the Compliance Officer of the Stock Broker in writing, giving sufficient details along with supporting documents. The email Id of the Compliance Officer, Mr. Niraj Kumar Sinha is Compliance Officer and the investor grievance mail id is [grievancescell@tradewindsindia.com](mailto:grievancescell@tradewindsindia.com) and phone No. is 0731-4239467. The grievances received by the Compliance officer will be immediately analyzed and redressed. The matter will be informed to the concerned department, who will solve the matter and reply will be sent to the client within 30 days informing the resolution of the matter. Details of complaints received and replies sent are recorded and kept in our system for follow up and verification by officials. If the matter cannot be handled, the client will be informed of the same with reasons for the non resolution and giving him suggestions, if any, to approach alternative mechanism for redressal. In case not satisfied with response, investors can send in their complaints to the Exchange / SEBI.

For Trade Winds Commodities & Derivatives Pvt. Ltd.

  
Director